



JOINT SUPPLY CHAIN ACCREDITATION REGISTER

JOSCAR





What is JOSCAR?

Boeing is committed to introducing practices that make it easier for you to do business with us. Together with other prime defence contractors, we have introduced a supplier compliance management process known as the Joint Supply Chain Accreditation Register (JOSCAR) which is designed to standardise our requests for supplier compliance information.

JOSCAR is a cross-sector collaborative solution intended to help reduce the time, cost, resources and duplication currently needed to provide information. Holding common supplier data in a central system allows the information to be accessed by all participating buying organisations and is an integral part of our sourcing process. Our procurement agents use JOSCAR to find compliant suppliers to be considered for new business. Achieving JOSCAR compliant status may create new business opportunities for our suppliers.

“Boeing is excited to be joining the JOSCAR supply chain community, which allows us to better engage with our existing network of suppliers and SMEs across the aerospace and defence industry in the UK and beyond, as well as identify new suppliers. Utilising the JOSCAR toolset will augment our existing procurement functional excellence approach by creating efficiencies through streamlining information requests, enable better understanding of ongoing compliance needs from Boeing, and assure information quality on new sources for future opportunities.”

Richard Lock
Head of Supply Chain Management
Boeing Defence UK





Benefits of registration

In addition to the benefits of a more efficient and cost-effective process, this approach will deliver:

- Simple online process to provide pre-qualification information and supporting evidence as required.
- Availability of guidance and support provided throughout the accreditation process.
- Significant reduction in time, effort and cost required to provide information, compared with current processes. Initial pre-qualification is completed only once.
- Reduction in the likelihood of duplicate requests.
- Fair, open and transparent process that clearly indicates what information is needed.
- Dynamic questions which are tailored to the products and services being provided by you.
- An online profile which can be maintained and updated at any time to ensure your ongoing compliance with Boeing supplier approval requirements.
- Efficiency and avoided duplication. Other major buying organisations have been working on the development of JOSCAR and more are expected to share the same process in the future. One registration will be enough for suppliers who use the system to meet the pre-qualification requirements of multiple buyers.



How to gain compliance approval?

There are two stages of data submissions in the JOSCAR processes. Some suppliers will only need to do Stage 1. However, due to the nature of certain products and services some suppliers will also be subject to additional requirements, known as Stage 2.

Typically it takes between two to six weeks to attain JOSCAR approval. If you are being asked to apply as part of a tender or PQQ (Pre-Qualification Questionnaire) process then please refer to your Boeing Procurement Agent contact who will confirm completion deadlines.

STAGE 1 REGISTRATION

The first stage requires your company to provide some basic details. Our external partner, Hellios Information Management Limited, will contact you with the details on how to complete the online questionnaire. This stage is free of charge and the information will allow us to determine whether your organisation is also required to complete the Stage 2 assessment.

STAGE 2 QUALIFICATION

Stage 2 is a more detailed online assessment, which requires you to supply additional supporting evidence and may incur an annual fee depending on the size of your organisation. Small organisations with low turnover do not pay for JOSCAR Qualification and discounts are available for ADS and Make UK Defence members. Fees are payable directly to Hellios and, together with the contributions from the prime contractors, are used to cover the operating costs of the system.

Once Stage 2 Qualification has been achieved, Boeing may wish to undertake additional Business Unit / Programme specific assurance activities. This is aligned with Boeing Approval requirements and will be undertaken as a separate activity not related directly to JOSCAR. You will not be required to provide any pricing or commercial information.



Frequently asked questions

Why has Boeing decided to use JOSCAR?

JOSCAR provides a more efficient process reducing duplication and effort for us, our suppliers and the industry as a whole. Suppliers that have completed the JOSCAR process will have their data made available to any of the prime contractors on JOSCAR.

Why have I been asked to join JOSCAR?

As a new or existing supplier of Boeing we need to ensure your company continues to meet our compliance requirements. We are expanding our existing compliance process and therefore all suppliers will be invited to complete the new process. Qualification is by invitation only.

What is the role of Hellios Information Management Ltd (“Hellios”)?

Hellios is a UK based organisation. The team has extensive experience in the collection and maintenance of supplier compliance data on behalf of a number of UK and global companies and is an approved supplier of all of the defence prime contractors involved in this activity. Boeing has appointed Hellios to collect and administer supplier qualification data on our behalf. They will check the compliance data provided by suppliers and ensure this data is maintained on a system called JOSCAR but Hellios does not assess supplier suitability

for compliance approval, this decision always remains with each of the prime contractors.

When do I need to take action?

You should take action right away. The JOSCAR questionnaire consists of two stages. Some suppliers will only need to complete Stage 1, which should take under 60 minutes to complete. Stage 2 is more involved and so will take longer however suppliers will be fully supported by Hellios throughout the compliance approval process.

How long is JOSCAR qualification valid for?

Stage 1 and Stage 2 approvals are valid for one year from completion, renewals will then be required. Hellios will issue reminders to suppliers several weeks in advance of their expiry completion date and will work with you throughout the year to ensure your data is kept up to date. You will also receive reminders to update during the year if any documentation or certifications (such as ISO certifications or insurance certificates) expire in that time.

What areas does the registration process cover?

Questions relate to the management systems and processes your company has in place in areas critical to Boeing and our industry. This includes personnel,

legal, financial, insurance, supply chain, quality, health & safety, environment, business continuity, import/export, counterfeit products, cyber security and data privacy.

Will my competitors have access to the information we provide?

Other suppliers will not have access to the information you provide. It is only available to the prime contractors using JOSCAR, each of which has signed confidentiality agreements with Hellios. There is no requirement to provide any specific commercial or pricing information relating to the work you undertake with Boeing

What if I take no action?

Your company will not be compliant with our new qualification approval process and a follow up conversation will be requested with your Boeing Procurement Agent contact to discuss next steps required and agree a resolution.



Further information

For more information about JOSCAR and registration
call 01865 959110 or email joscar@hellios.com