

JOSCAR





What is JOSCAR?

AirTanker is committed to introducing practices that make it easier for you to do business with us. Together with other UK defence and aerospace buying organisations, we will be using a supplier compliance management process known as the Joint Supply Chain Accreditation Register (JOSCAR). JOSCAR is designed to help us standardise our requests for supplier compliance information.

JOSCAR is a community-led solution, administered by Hellios Information, to help reduce the time and resources currently needed to provide information. Holding common supplier data in a central system allows the information to be accessed by all participating buying organisations and is an integral part of our due diligence process. We may also use JOSCAR to find compliant suppliers for new business opportunities.



Why has AirTanker decided to use JOSCAR?

JOSCAR provides a more efficient process reducing duplication and effort for us, our suppliers and the industry as a whole. Therefore, we are onboarding new and existing AirTanker Services suppliers onto JOSCAR.

“AirTanker recognises the strategic importance supply chain mapping is in the current geopolitical landscape and has chosen JOSCAR as our strategic partner and is currently working with them to embrace the full variety of services they have to offer” - Gemma Hardy, Senior Supply Chain Manager

Benefits to you



PROVE YOU'RE READY TO DO BUSINESS

A fair, open and transparent process that clearly indicates what information is needed, whilst enabling you to update your profile at anytime. Joining the community shows us you've provided the information we need, making it faster to work together.



REDUCES THE BARRIER TO ENTRY

Registering as a supplier makes you visible to all buyers on the platform, including potential new customers. It provides you with opportunities and gives you a better understanding of compliance and documentation requirements.



SAVE TIME & MONEY

Using JOSCAR also means you won't have to provide assurance information each time you bid for business with us.



SUPPORT THROUGHOUT

You'll receive guidance and support from the team at Hellios Information throughout your JOSCAR journey.

In summary, the process should provide an easier route to doing business with AirTanker in the future. The simpler approach allows access to larger markets and control of your information.



I've been invited to register, what do I need to do?

Our external partner Hellios Information will contact you with details on how to complete the JOSCAR questionnaire. JOSCAR is a two-stage process, but not everyone will need to complete both stages.

Stage 1: Basic company information in a profiling questionnaire. **Stage 1 registration is free.**

Stage 2: Depending on your responses, you might need to answer more detailed compliance questions. Fees may apply, depending on your annual revenue and trade body affiliations.

For more information on the registration process and associated fees, visit <https://hellios.com/joscar-fees>





FAQs

Why have I been asked to join JOSCAR?

As the geopolitical and regulatory environment we operate in becomes more complex, it is crucial that we have a robust system in place to support the collection and maintenance of assurance data. As a new or existing supplier of AirTanker we need to ensure your company continues to meet our compliance requirements.

How long is my JOSCAR profile valid for?

Your profile is valid for one year from completion, and then you will be asked to renew your information. Hellios Information will issue reminders to you in advance of any of your document expiry dates to ensure your compliance information is kept up to date throughout the year.

What is the role of Hellios Information?

Hellios Information is a UK-based organisation. The team has extensive experience in the collection and maintenance of supplier compliance data. AirTanker has appointed Hellios Information to collect and process supplier qualification data on our behalf.

Hellios Information does not assess supplier suitability for compliance approval, this decision always remains with each of the prime contractors.

How does JOSCAR keep my data safe and secure?

The community adheres to strict security standards to protect your information. Hellios Information is certified to ISO27001 and Cyber Essentials Plus, the National Cyber Security Centre standard backed by the UK Government.



What areas does the questionnaire cover?

Questions cover a broad range of topics which are critical to AirTanker Services. These include but are not limited to; insurances, ISO standards, quality, health & safety, environment, business continuity, import/export, counterfeit products, IT & physical security and data privacy.

How long will I have to complete this?

All suppliers are provided 8 weeks to gather the information required. However, there are circumstances where we may request a shorter completion timeframe. Suppliers will be fully supported by Hellios Information throughout.

Will my compliance information be available to all participating prime companies, including all those I don't supply?

One of the benefits of the system is that supplier qualification information will be available to all defence prime companies in JOSCAR. This will reduce multiple requests for the same information.

Will my competitors have access to the information we provide?

Other suppliers will not have access to the information you provide. It is only available to the buying organisations using JOSCAR. Each buying organisation has signed confidentiality agreements with Hellios Information.

More information is available at hellios.com/JOSCAR



AirTanker Hub
RAF Brize Norton
Carterton
Oxfordshire OX18 3LX
United Kingdom



www.airtanker.co.uk



+44 (0)1965 959100



joscar@hellios.com