



Introducing Joint Supply Chain Accreditation Register (JOSCAR)

Making it easier for suppliers to do business with us



Introducing JOSCAR

JOSCAR, or the Joint Supply Chain Accreditation Register, is a collaborative, user-friendly solution designed to standardise and streamline the collection of supplier compliance information for major defence contractors.

JOSCAR simplifies the process of supplier due diligence, enhances supplier assurance, and supports compliance with regulatory requirements for both suppliers and buyers. It helps suppliers by allowing them to submit their information once, making the process more efficient and less repetitive, reducing duplication of effort and costs for suppliers.

Managed by [Hellios Information](#), JOSCAR holds common supplier information in a centralised, secure system, allowing the information to be accessed by all participating buying organisations.



Benefits of registration for suppliers

JOSCAR streamlines the supplier engagement process, making it easier and more efficient for suppliers to do business with major organisations in the defence industry. Joining JOSCAR offers several benefits for suppliers:

- **Simple online process** for submitting compliance information reducing costs and administrative burden.
- **Tailored questions** relating specifically to the products and services your organisation provides, making the process more relevant and efficient.
- **Ease of maintenance and response time** - Maintaining and updating your online profile will ensure ongoing compliance with Austal requirements and reduce the need to provide assurance information each time you bid for business with Austal. This will speed up the contracting process.
- **Exposure to multiple buying organisations** using the system, enhancing efficiency and avoiding duplication. One registration meets the pre-qualification requirements of multiple organisations.

Why have I been asked to join JOSCAR?

Austal is committed to making it easier for our supply chain partners to do business with us. As a new or existing supplier of Austal, we need to ensure that your business meets our compliance needs, as well as those of the Commonwealth; while giving you the opportunity to participate in an industry-wide data capture service that enables you to reach other buyers and reduce your administrative efforts.

How does JOSCAR differ from Gateway by ICN?

JOSCAR streamlines the process of cataloguing and maintaining critical supplier compliance and capability information, whereas Gateway by ICN acts more like a tendering portal or jobs board, allowing suppliers to declare their interest in being considered for work opportunities. While there is some minimal crossover in the information ICN captures, JOSCAR's housing and ongoing maintenance of critical information is where its benefit lies in the context of Austal and our suppliers.

What does the supplier registration process involve?

The JOSCAR registration process will be managed by Hellios, on behalf of Austal.

1. You will receive an email from Hellios in the coming weeks with a link to the Stage 1 online questionnaire. Here you'll provide basic information relating to your company. *This is free of charge and should take no longer than an hour to complete.*
2. The system will determine whether you progress to Stage 2, where you are required to complete more detailed qualification and compliance information online. The registration process covers areas related to the management systems and processes your company has in place in areas critical to Austal and our industry, including personnel, legal, financial, insurance, supply chain, quality, health and safety, environment, business continuity, import/export, counterfeit products, cyber security and data privacy.

You will be contacted if additional information or clarification is required. *Typically, it takes up to six weeks to complete the JOSCAR Compliance Approval Process.*

When do I need to take action?

We encourage you act immediately, as it may take you some time to complete the process in full and address any compliance gaps. It is important that you complete each stage of the process by the deadlines indicated, to ensure full compliance status.

What happens after completion of the registration process?

After the successful completion of your registration in JOSCAR, your company information will be published for Austal and any other participating prime businesses to access. Depending on specific opportunities and business requirements you may be required to provide additional information relating to a specific project or contract requirements as they arise.

How long is the registration valid for?

Registrations are valid for one (1) year from completion, and you will be required to renew your information annually. Hellios will issue reminders to you in advance of your compliance expiry date and will work with you throughout the year to ensure your compliance data is kept up to date.

What if we take no action?

Your company will not be registered with JOSCAR and your Austal procurement contact will discuss alternative steps with you. Registration is voluntary, however, strongly recommended to facilitate a smooth procurement process.

Who will have access to the information we provide?

The information you submit to JOSCAR is only available to the buyer organisations using JOSCAR. Other suppliers will not have access to the information you provide in JOSCAR.

What is the registration cost and why?

Funding of the register is shared amongst the JOSCAR buyer members and suppliers through annual fees that reflect cost savings and business opportunities.

JOSCAR annual subscription fees	
Enterprise	Annual fee ex GST
Stage 1 qualification	Free
Stage 2 qualification <ul style="list-style-type: none">• Small enterprise < 10 employees• Charities & NFP organisations• Medium enterprise (10-199 employees who are Supply Nation approved or certified)	Free
Stage 2 qualification Medium enterprise (10-199 employees) who are a member of a Trade Association approved by Governance Group. Hellios can confirm associations eligible to receive the discount.	\$375
Stage 2 qualification Medium enterprise (10-199 employees)	\$750
Stage 2 qualification Large enterprise (200+ employees)	\$1,495

Where can I find more information?

For more information about JOSCAR and its benefits, please contact Austal's Australian Industry Capability (AIC) Manager, Robert McCullagh via robert.mccullagh@austal.com or call (08) 9410 1111.

Alternatively, if your question is about the onboarding process or the software, please reach out to the Hellios team on 07 2142 0490 or joscar@hellios.com.au.

Thank you for your continued support, as a valued supply chain partner.

The Austal Procurement Team

