

FSQS. However, the time required to collate the information varies depending on the size of the supplier's organisation. Larger organisations often have to source the information from a number of internal departments, which is why existing suppliers are given eight (8) weeks to complete qualification.

13. What will happen if an existing supplier fails to apply for qualification within the assigned timelines?

Suppliers will be fully supported by Hellios throughout the qualification process. However, failure to complete qualification will result in a supplier being classified as non-compliant in our internal systems.

14.i Who can you contact for further information?

Please contact the Hellios Supplier Support team on Mondays to Fridays, from 08:30 to 17:30.

Address: Hellios Information
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