## **The Curve Group Case Study**

The Curve Group are the award-winning Recruitment and HR Superheroes on a Quest to transform people's working lives. We are one of the only outsourcers in the UK who provide solutions across the entire Talent Management spectrum from Recruitment, to On-Boarding, Learning and Development and Exit Management.

Our flexible approach adds significant value to our partnerships by allowing our clients immediate access to complementary services as and when required, whilst giving them the continuity and 'peace of mind' of having one trusted supplier. We are an award-winning, established provider of outstanding quality outsource solutions.

A significant volume of our clients operate in high regulated sectors such as Financial and Business Services, therefore it is important for us to be able to demonstrate that we implement a robust framework of operational and compliance policies and processes to keep them safe.

#### **FSQS**

Recognising the value of the FSQS accreditation and the assurances it would provide to our clients, The Curve Group applied for and achieved Full Supplier Organisation Accreditation Status at the end of 2017.

The application process was straight forward, and we really valued the opportunity to have our policies and processes checked by an independent third party. The Hellios team were very helpful throughout the process and were always on hand to answer any questions we had.

#### Value Added

By March 2018 we had already realised the benefits of the accreditation as one of our Clients was able to issue a contract for a project with us much faster than their usual turnaround times, given the due diligence already undertaken through FSQS. In turn, this enabled us to swiftly commence delivery of the project without any contractual delays hampering progress.

Since then, we have also had further encouraging conversations with other FSQS system users and have received great feedback that our FSQS accreditation demonstrates our commitment to best practice in regard to assurance and compliance.

### **Lyndsey Simpson**

CEO of The Curve Group

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The Curve Group have recently been awarded a contract with one of the buyers on FSQS to help them to recruit their first Commercial Banking team – their standard turn around on contracts are 30 days+ which would have hampered our implementation plan and therefore the speed at which we could have sourced their team, but because of FSQS qualification, they were able to contract with us within 24 hours!

Sam Pursey