

## Validation

## How to pass validation first time

Hellios validates all answers against a set of guidelines that are determined by the buying organisations (your customers and/or potential customers). Wherever possible we try to ensure that every question is clear and more complex questions are supported by on-screen help text or links to further information. Some useful tips to pass validation first time include:

- Making sure all answers provided are accurate, up-to-date and directly relate to the legal entity being registered
  - Information that we typically have to return to suppliers for clarification includes company legal details matching (company name, registration number, VAT etc) and the latest published annual revenue and number of employees
- Making sure any uploaded documents are either in the name of the exact legal entity being registered or there is a clear reference to this legal entity within the documents
  - Information that we typically have to return to suppliers for clarification includes certificates held in the name of a different legal entity or details in the document do not match details entered into the questionnaire.

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