

Supplier Summary

What is JOSCAR?

JOSCAR is a cross-sector collaborative solution for managing supplier compliance, used by 12 major prime contractors in the aerospace, defence and security sectors to reduce cost, resources and duplication for both suppliers and buyers.

Why do buyers use JOSCAR?

- Access to a wider group of suppliers to support their sourcing activities.
- Standardised requests for information across the defence community, reducing the cost and administrative burden for suppliers providing their information.
- Shared experience and resources.
- ✓ High quality information on the defence supply chain.

How does JOSCAR work?

Invitation to join JOSCAR

Hellios sends a welcome email containing a portal link and your username for accessing the portal and completing the questionnaire

Stage 1 questionnaire covers basic questions on legal entity, financial status and the nature of goods and services being supplied

Questionnaire

Responses in Stage 1 determine if Stage 2, a more detailed questionnaire, is required

A subscription fee may be applicable, depending on the size of your company and any affiliated organisations

Submit questionnaire to Hellios for validation

Submission

On submission, Hellios validate all responses provided against guidelines set out by the JOSCAR Buyers. If clarifications arise during the validation process, the questionnaire is returned for amendment

Hellios Supplier Support are on hand to support you through the process

Hellios publish all completed questionnaires on our secure online portal to be accessed by the JOSCAR Buyers :

Renewal Process

Your subscription is renewed annually

Your information is pre-populated during renewal to reduce the time to complete the questionnaire

You may be asked to update new questions added by the JOSCAR Buyers

Validated and published by Hellios

Benefits for Suppliers

EASIER CUSTOMER COMPLIANCE Simpler route to demonstrating compliance to multiple customers.

- ACCESS TO A WIDER MARKET JOSCAR is used by prime contractors to search for new products and services.
- RESOURCE AND TIME EFFICIENCY Single profile for multiple customers.
- SIMPLER APPROACH Information is collected using selectable answer options, making completion quicker.
- CONTROL YOUR INFORMATION Your company information can be amended or updated at any time through a secure portal.
- BUSINESS IMPROVEMENT Identify common requirements of multiple customers and how your business might improve its compliance.

Frequently asked questions

- Can I receive support during my submission? Yes, Hellios are available to support you through the submission process over the telephone and via email. T: 01865 959110 E: joscar@hellios.com
- Who will have access to my information? The information is only available to the organisations signed up as buyers on the system (see logos below). You will be notified if any organisations join JOSCAR as a buyer.
- Will my information be secure? Yes, Hellios are accredited to both ISO27001 and Cyber Essentials Plus to ensure all information stored on JOSCAR is protected to the latest industry standards.
- Who are Hellios? Hellios are a third-party supplier information management provider, based in Oxford, who work on behalf of the buyers.

JOSCAR Buyers:















GENERAL DYNAMICS









